

## "BENMORE WINNERFEST" ("COMPETITION")

## COMPETITION TERMS & CONDITIONS ("T's & C's")

## Date these T's and Cs were first published: April 2024

Date these T's and Cs were last changed: April 2024

These Competition T's & C's, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any giveaway, these T's and C's will apply to you. Please read the T's and C's carefully and pay special attention to all the terms printed in bold.

| 1. | Name of the<br>Competition:                        | Benmore Winnerfest  |  |
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| 2. | Promoter's details:                                | This Competition is promoted and offered by Benmore Centre ("Mall") and promoted by Redefine Retail Proprietary Limited (Registration Number: 2012/079189/07) ("Landlord"). In these T's & C's we refer to the above promoter(s) as "the Landlord" and the entrants as "the Participant(s)" or "you".   |  |
|    |  | IMPORTANT INFORMATION   |  |
| 3. | Eligibility:<br>Who may enter the<br>Competition?" | To enter the Competition a Participant will be required to, for the duration of the Competition period comply with the following:   |  |
|    |  | <ul> <li>I. must be 18 years or older; and</li> <li>II. the Competition is open to all Participants who are in possession of a valid South African identity document or passport.</li> </ul>  |  |
| 4. | Who cannot enter<br>the Competition?               | The Competition may not be entered into by any director,<br>member, partner, employee, agent, consultant, tenant of the<br>Landlord at the Mall, suppliers of the Mall, the marketing service<br>providers and/or any person who directly or indirectly controls or<br>is controlled by these entities, including their spouses, life<br>partners, business partners or immediate family members. |  |
| 5. | Entry Period:                                      | Entries to the Competition will open from 3 April 2024 until 30<br>April 2024 ("Competition Entry Period"). Any entries<br>received after the Competition Entry Period will not be<br>taken into consideration.   |  |
| 6. | How to enter?                                      | To enter the Competition, a Participant will be required to complete the following steps:   |  |



|     |  | Step 1 Simply follow our page.   |
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|     |  | Step 2 Comment #BenmoreWinnerfest  |
|     |  | Upon compliance with steps above, a Participant will automatically be deemed to have entered the Competition.  |
|     |  | There are no additional charges for participating in the<br>Competition. Standard data costs apply as per the<br>Participant's service provider and existing prices.   |
| 7.  | Limitation on entries  | A Participant may only enter once for the duration of the Competition Entry Period.  |
| 8.  | How will the Winners<br>be selected and<br>prizes to be won? | The landlord shall randomly select 6 <b>(Six)</b> winners <b>("Winner")</b> from all the Facebook and Instagram competition post on the 01 May 2024.   |
|     |  | The Winner/s selection will be done by the landlord and the selection is final and in the sole discretion of the Landlord.   |
|     |  | The entire process with be overseen by an independent auditor.   |
| 9.  | Winners announced<br>on:                                     | Winners will be notified on Facebook with a reply to their original comment on post shared and notified to come collect their prizes form the Centre Management offices or to provide their contact details for emailing the prize.  |
| 10. | The Prize  | The selected Winner/s shall receive their share in Mr Price Sport Vouchers and Toyzone vouchers valued at R2250.   |
|     |  | The Prizes are courtesy of the Landlord and is subject to the T's and C's that may be imposes by the Landlord from time to time.   |
|     |  | The Prize is not transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever.   |
| 11. | How will the Winners be informed?                            | The Landlord will announce the Winner/s on the day of the  |
|     | be morned?   | Competition. Winner will have to come collect the prize at Centre<br>Management offices within <b>2 business days</b> of being<br>announced as winner.   |
| 12. | Upliftment of Prize  | Once the Winner/s have been announced, the Winner must<br>make their way to the centre management office ("Centre<br>Management") located on the upper-level, to uplift the Prize or<br>alternatively, provide the relevant contact details where the prize<br>can be emailed. |



| 13. | Deadline for claiming<br>the Prize       | The Winner must: (i) appear in person; and (ii) be able to furnish<br>a copy of his/her identity document or valid passport upon<br>upliftment of the Prize.<br>The Winner acknowledges and accepts that s/he will be required<br>to complete a waiver before the Prize can be handed over. The<br>Landlord reserves the right to withhold the Prize until the Winner<br>completes same.<br>If the Winner does not collect the Prize within 2 (two) days of<br>having been announced as the Winner, the Winner shall be  |  |
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|     |  | deemed to have automatically forfeited the Prize.  |  |
| 14. | Data usage and<br>Privacy policy         | Participants are fully aware that for the Landlord to offer the<br>Competition, the Landlord may collect and use personal<br>information of the Participants and Entrants. The personal<br>information may include but is in no way limited to a Participant's<br>and Entrants':<br>a. First name and surname.<br>b. Physical address.<br>c. Email address.<br>d. Mobile number; and/or<br>e. Images/ photographs.<br>Personal information which a Participants and Entrants provide<br>to the Landlord when entering the Competition, may, subject to<br>prevailing law, be used for future marketing activity by the<br>Landlord, unless the Participant and the Guest duly notifies the<br>Landlord that he/she wishes to opt out of receiving such<br>marketing communications. The Landlord warrants that the<br>personal information will be treated in a confidential manner and<br>will not be shared with any unauthorised third parties. The<br>Landlord will disclose the personal information only if required to<br>do so by law. |  |
| 15. | Platform where these<br>T's & C's can be | For the duration of the Competition Period, a copy of these T's and C's can, at no cost -  |  |
|     | found:                                   | I. Facebook: <u>https://www.facebook.com/BenmoreCentre</u><br>or<br>II. Website: <u>https://benmorecentre.co.za/what-s-on/</u>   |  |
| 16. | General terms                            | I. The Landlord reserves the right to terminate the<br>Competition with immediate effect before the end of<br>the Competition Period at any time, if deemed<br>necessary in its sole discretion or if circumstances  |  |



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|   |      | arise outside of its control. No Participant will have<br>any claim against the Landlord for such a |
|   |      | termination.  |
|   | II.  | The Landlord and its service providers including  |
|   |      | network providers shall not be responsible for  |
|   |      | incorrect or inaccurate transcription of entry  |
|   |      | information, technical malfunction, lost or delayed   |
|   |      | data transmission, omission, interruption, deletion,  |
|   |      | line failure or malfunction of any network, computer  |
|   |      | equipment or software, the inability to access any  |
|   |      | website or online services or for any other reason  |
|   |      | beyond its control.   |
|   | 111. | Participation in the Competition constitutes  |
|   |      | automatic acceptance of the T's and Cs contained  |
|   |      | herein, and the Participant and the Entrants agree to   |
|   |      | abide by the T's and C's.   |
|   | IV.  | Winners may not win any Mall Competition more   |
|   |      | than once in a 30-day period. Any Winners   |
|   |      | drawn/selected who have won in the last 30 days will  |
|   |      | be disqualified from any such Competition and   |
|   |      | another winner will be drawn.   |
|   | V.   | All Winners in respect of the Competition may be  |
|   |      | requested to be photographed so that their photographs  |
|   |      | may be used for future Competitional purposes in  |
|   |      | relation to the Mall. Promoting platforms will include the  |
|   |      | Mall's Facebook page, website page and shopping   |
|   |      | centre retail industry publications. No fees will be  |
|   |      | payable in this regard. The Winners will be given the   |
|   |      | opportunity to decline the publication of their images.   |
|   | VI.  | The Participant may not post or email material that is  |
|   |      | derogatory, distasteful, explicit or harmful to the Landlord  |
|   |      | or any other person. The Participant may not post or  |
|   |      | email content that may result in the distribution of spam,  |
|   |      | malicious viruses, trojan horses and any other content  |
|   |      | that may cause damage, or content that, for the   |
|   |      | purposes of this Competition, is of no relevance to the   |
|   |      | Competition.  |
|   | VII. | The Participants participate in the Competition at their  |
|   |      | own risk. The Participant must take all necessary steps   |
|   |      | and measures to protect themselves and any minors,  |
|   |      | from risks, such as viruses and other destructive codes.  |
|   |      | The Landlord id responsible for any damages, loss, risk   |
|   |      | and/or harm that the Participant and Entrants suffer while  |
|   |      | entering into the Competition, for the duration and after   |
|   |      | the conclusion of this Competition.   |



| 16. | Amendment of T's and C's | If considered necessary, the Landlord reserves the right to<br>amend the T's and C's by providing reasonable prior notice.   |
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|     |                          | XIII. The Landlord will make a final and binding decision<br>in respect of all matters relating to the results,<br>qualifiers and disputes relating to the Competition,<br>and no correspondence will be entered into.   |
|     |                          | XII. These T's and C's will be construed, interpreted and enforced in terms of South African law.  |
|     |                          | XI. Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties.  |
|     |                          | accident, injury, harm, death, loss or damages of<br>whatsoever nature, howsoever arising, as a result of<br>the Participant participation in this Competition,<br>unless the Landlord acted fraudulently or with gross<br>negligence.   |
|     |                          | X. To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any   |
|     |                          | the Participant's participation in this Competition<br>will necessarily meet the Participant's unique<br>requirements, preferences, standards or<br>expectations.  |
|     |                          | IX. The Landlord does not make any representations or give any warranties, whether express or implicit, that   |
|     |                          | it<br>deems fit to prevent abuse, or to protect its systems,<br>sites and/or other users. Should any Participant and<br>Entrants not comply with these Rules, their Entries may<br>not be considered, and they will not be able to take part<br>in the Competition or future Competitions. |
|     |                          | VIII. The Landlord reserves the right to implement remedies  |