



“Join The Upside (Heritage Day)” (“COMPETITION”)

COMPETITION TERMS & CONDITIONS (“T’s & C’s”)

Date these T’s and Cs were first published: August 2024

Date these T’s and Cs were last changed: September 2024

These Competition T’s & C’s, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any giveaway, these T’s and C’s will apply to you. Please read the T’s and C’s carefully and pay special attention to all the terms printed in bold.

1.	Name of the Competition:	Join The Upside (Heritage Day)
2.	Promoter’s details:	This Competition is promoted and offered by Benmore Centre (“ Mall ”) and promoted by Redefine Retail Proprietary Limited (Registration Number: 2012/079189/07) (“ Landlord ”). In these T’s & C’s we refer to the above promoter(s) as “the Landlord” and the entrants as “the Participant(s)” or “you”.
IMPORTANT INFORMATION		
3.	Eligibility: Who may enter the Competition?”	To enter the Competition a Participant will be required to, for the duration of the Competition period comply with the following: I. must be 18 years or older; and II. the Competition is open to all Participants who are in possession of a valid South African identity document or passport.
4.	Who cannot enter the Competition?	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Mall, suppliers of the Mall, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.



5.	Entry Period:	Entries to the Competition will open 1 September 2024 until 24 September 2024 (“ Competition Entry Period ”). Any entries received after the Competition Entry Period will not be taken into consideration.
6.	How to enter?	To enter the Competition, a Participant will be required to complete the following steps:

		<p>How to enter:</p> <ol style="list-style-type: none"> 1. Sharing your upside, you earn an entry 2. Share it in the comments below, tag #UpsizeMyUpside and tag #BenmoreCentre. <p>Upon compliance with the steps above, a Participant will automatically be deemed to have entered the Competition.</p> <p>There are no additional charges for participating in the Competition. Standard data costs apply as per the Participant’s service provider and existing prices.</p>
7.	Limitation on entries	A Participant may only enter once for the duration of the Competition Entry Period.
8.	How will the Winners be selected and prizes to be won?	<p>The landlord shall randomly select winners (“Winners”) 27 September 2024.</p> <p>The Winner/s selection will be done by the landlord and the selection is final and in the sole discretion of the Landlord.</p> <p>The entire process will be overseen by an independent auditor.</p>
9.	Winners announced on:	Winners will be notified Telephonically to come collect their prizes from the Centre Management offices or to provide their contact details for emailing the prize.



10.	The Prize	<p>WIN your share of vouchers worth R1500 from Takealot and Sorbet Man and two Sorbet Man Hampers worth R500 each.</p> <p>The Prizes are courtesy of the Landlord and is subject to the T's and C's that may be imposes by the Landlord from time to time.</p> <p>The Prize is not transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever.</p>
11.	How will the Winners be informed?	<p>The Landlord will announce the Winner/s on the day of the Competition. Winner will have to come collect the prize at Centre Management offices within 2 business days of being announced as winner.</p>
12.	Upliftment of Prize	<p>Once the Winner/s have been announced, the Winner must make their way to the centre management office ("Centre Management") located in the basement level, to uplift the Prize or alternatively, provide the relevant contact details where the prize can be emailed.</p>
		<p>The Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize.</p> <p>The Winner acknowledges and accepts that s/he will be required to complete a waiver before the Prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.</p>
13.	Deadline for claiming the Prize	<p>If the Winner does not collect the Prize within 2 (two) days of having been announced as the Winner, the Winner shall be deemed to have automatically forfeited the Prize.</p>



<p>14. Data usage and Privacy policy</p>		<p>Participants are fully aware that for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants and Entrants. The personal information may include but is in no way limited to a Participant's and Entrants':</p> <ol style="list-style-type: none"> a. First name and surname. b. Physical address. c. Email address. d. Mobile number; and/or e. Images/ photographs. <p>Personal information which a Participants and Entrants provide to the Landlord when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord, unless the Participant and the Guest duly notifies the Landlord that he/she wishes to opt out of receiving such marketing communications. The Landlord warrants that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord will disclose the personal information only if required to do so by law.</p>
<p>15. Platform where these T's & C's can be found:</p>		<p>For the duration of the Competition Period, a copy of these T's and C's can, at no cost -</p> <ol style="list-style-type: none"> I. Facebook: https://www.facebook.com/BenmoreCentre or II. Website: https://benmorecentre.co.za/what-s-on/
<p>16. General terms</p>		<p>I. The Landlord reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed necessary in its sole discretion or if circumstances</p>
		<p>arise outside of its control. No Participant will have any claim against the Landlord for such a termination.</p>

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| | | <ul style="list-style-type: none">II. The Landlord and its service providers including network providers shall not be responsible for incorrect or inaccurate transcription of entry information, technical malfunction, lost or delayed data transmission, omission, interruption, deletion, line failure or malfunction of any network, computer equipment or software, the inability to access any website or online services or for any other reason beyond its control.III. Participation in the Competition constitutes automatic acceptance of the T's and Cs contained herein, and the Participant and the Entrants agree to abide by the T's and C's.IV. Winners may not win any Mall Competition more than once in a 30-day period. Any Winners drawn/selected who have won in the last 30 days will be disqualified from any such Competition and another winner will be drawn.V. All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future Competitional purposes in relation to the Mall. Promoting platforms will include the Mall's Facebook page, website page and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images.VI. The Participant may not post or email material that is derogatory, distasteful, explicit or harmful to the Landlord or any other person. The Participant may not post or email content that may result in the distribution of spam, malicious viruses, trojan horses and any other content that may cause damage, or content that, for the purposes of this Competition, is of no relevance to the Competition.VII. The Participants participate in the Competition at their own risk. The Participant must take all necessary steps and measures to protect themselves and any minors, from risks, such as viruses and other destructive codes. The Landlord is responsible for any damages, loss, risk and/or harm that the Participant and Entrants suffer while entering into the Competition, for the duration and after the conclusion of this Competition. |
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<p>16.</p>	<p>Amendment of T's and C's</p>	<p>If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.</p>